



MIGRANT & REFUGEE WOMEN'S HEALTH PARTNERSHIP

Communiqué

Third Meeting, Sub-Working Group on Effective Communication and Working with Interpreters Standards – Migrant and Refugee Women's Health Partnership

20 September 2017

The Sub-Working Group on Effective Communication and Working with Interpreters Standards met for the third time via teleconference on 20 September 2017. The meeting provided an opportunity to progress the development of a preliminary draft of the standards for clinicians working with interpreters in health care settings.

The meeting also addressed how the standards would be incorporated in the cultural responsiveness framework for clinicians being developed by the Partnership. The framework would follow the overall structure and domains of CanMEDS 2015 Physician Competency Framework. It was discussed that the standards would be incorporated under the relevant domains of the cultural responsiveness framework, as well as form a stand-alone policy instrument.

The Sub-Working Group discussed specific considerations in view of working with telephone interpreters, and particular differences between interpreting in general practice and hospital settings. Further, members discussed a range of issues to be addressed through the standards, including modalities that contribute to the clinician-interpreter partnership.

The draft standards will be progressed in line with the discussions in the meeting, and the draft will be submitted to the Working Group of the Partnership for review.

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